

Technical Specification for SG800 4G Edge Gateway



VERSION NUMBER: **V2.2**

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Product Overview

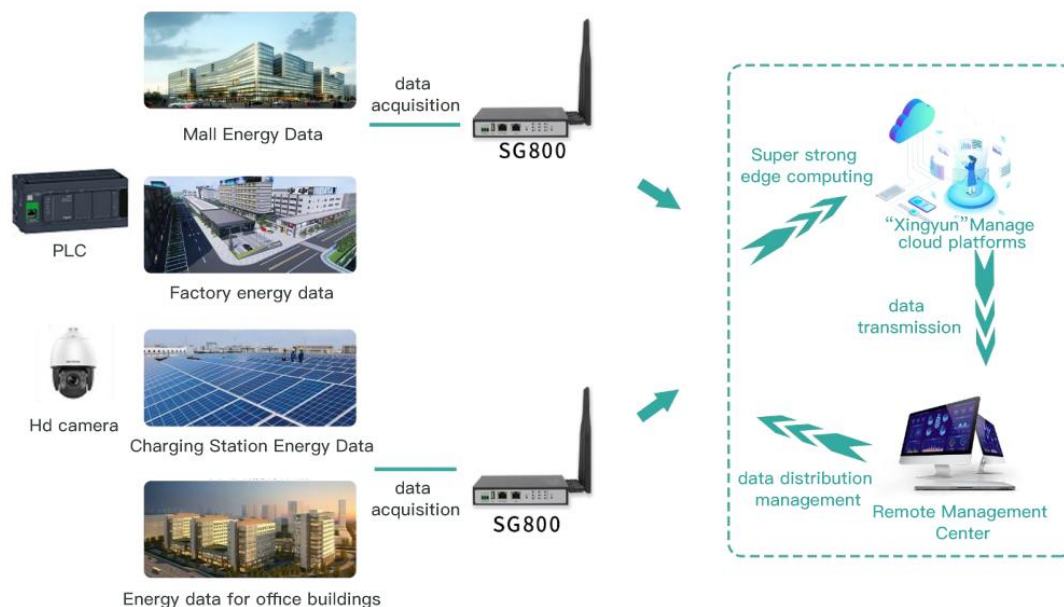
The SG800 series products are industrial-grade wireless communication gateways for user-side energy monitoring, an important component of energy management. They can collect energy data from charging stations as well as factories, office buildings, and shopping malls. Through platform data analysis, they achieve operational management and energy conservation goals.

Product Features

- Supports WLAN (optional)
- Supports 4G and wired network backup
- Supports 4G LTE CAT4 high-speed network
- Supports DIN rail and desktop installation
- Efficiently completes large-scale device network deployments
- Supports multiple hardware interfaces to meet various requirements
- Industrial-grade design, capable of withstanding challenging conditions
- Supports various VPN functions: PPTP, L2TP, IPSEC, OPENVPN, GRE, GERTAP, Vxlan, etc
- Supports SNMP and Star Device Manager (Star Cloud) platform for efficient remote centralized network management
- Supports Linux OpenWrt 19.07 system and Ubuntu 16.04 system, facilitating user secondary development with comprehensive secondary development guides



Topology Diagram



Technical Parameters

Hardware Performance

| | |
|-----------------|--|
| Memory | 1GB |
| FLASH | 4GB EMMC |
| WIFI (optional) | 802.11b/g/n |
| Network Support | Supports seven-mode full-network access (4G) |
| System Time | NTP technology for time synchronization, with built-in RTC |

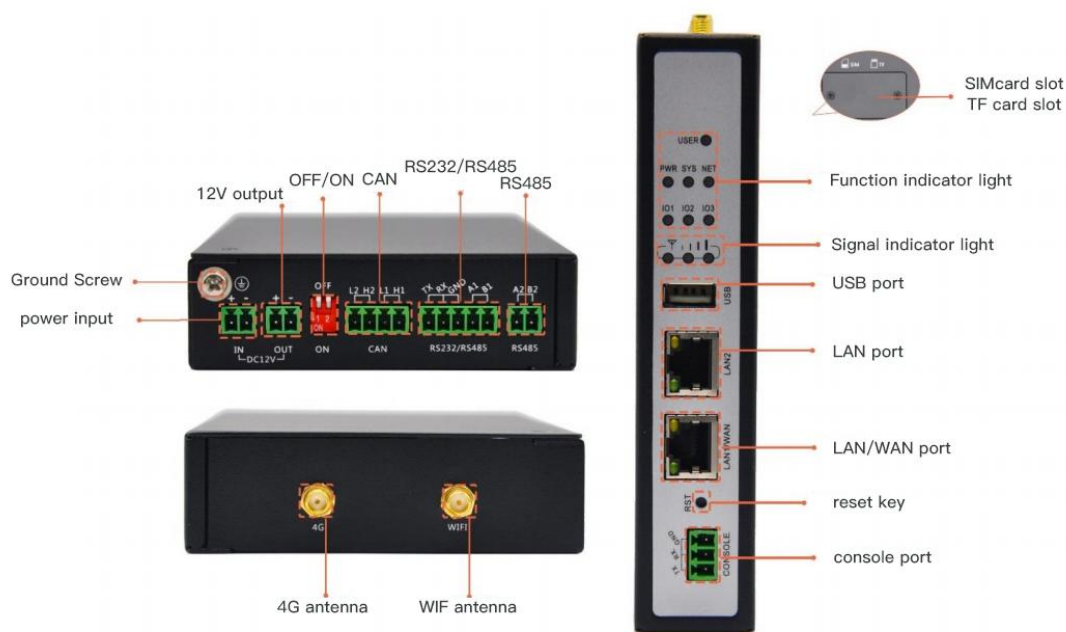
Interfaces

| | |
|--------------------|---|
| WAN port | 1 WAN port, can be reused as LAN |
| LAN port | 1 (10M/100M/1000M adaptive MDI/MDIX port) |
| SIM card interface | 1 (flip card slot, supports 1.8V/3V SIM/UIM cards) |
| USB interface | 1*USB2.0 |
| Reset | 1 (Reset button) |
| Antenna interfaces | 1 (4G, impedance 50 ohms, SMA female inner hole interface) 1 (2.4G antenna, impedance 50 ohms, SMA male inner pin interface) |
| Power terminal | 1 (2-pin 3.81mm spacing connector) |
| Console port | 1, RS232 |
| CAN | 2 pcs |

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| RS485 | 2*RS485, independent isolation, one of which can be reused as RS232 |
| Power output | 1 channel 12V |
| Indicators | 9, including 1 PWR light, 1 SYS light, 1 GPS light, 3 signal strength lights, SIM1, SIM2, and TF indicators |
| Power Characteristics | |
| power | External Power Adapter (12V·2A) |
| Operating voltage | DC 12V |
| Standby power consumption | 300~500 mA@12V DC |
| Operating power consumption | 500~700 mA@12V DC |
| Operating Conditions | |
| Operating temperature | -35 ~ +75°C (-31 ~ +167°F) |
| Storage temperature | -40~+85°C (-40 ~ +185°F) |
| Operating humidity | 5%~95% (non-condensing) |
| Equipment ventilation | Natural heat dissipation, no noise |
| Physical Characteristics | |
| Casing Material | Metal housing |
| Dimensions | Length*Width*Height: 126*44*166mm (excluding antenna and installation components) |
| Installation methods | Desktop, DIN rail, wall-mounted |
| weight | Net weight: 0.67KG (excluding antenna and installation components) Gross weight: 0.95KG (with accessories and packaging box) |
| Device Safety and Reliability | |
| Safety and reliability | Power reverse protection, overvoltage protection, overcurrent protection; Ethernet interface built-in 1.5KV electromagnetic isolation protection; RS232/RS485 interface built-in 15KV ESD protection; SIM/UIM card interface built-in 15KV ESD protection |
| Protection level | IP30 |
| Certification | Complies with CCC, Rohs |
| MTBF | ≥ 100,000 hours |
| Software Features (OpenWrt) | |
| Network access | Supports APN VPDN |
| Access authentication | Supports CHAP/PAP authentication |
| Network modes | GSM/GPRS/EDGE, LIMTS/HSPA+/EVDO, TD-SCDMA/TD-LTE/FDD LTE/5G NR |
| LAN protocol | Support ARP, Ethernet |
| WAN protocol | Supports static IP, DHCP, PPPoE, PPP |
| IP applications | Supports Ping, Trace, DHCP Server, DHCP Relay, DHCP Client, DNS relay, DDNS, Telnet |
| IP routing | Supports routing |
| NAT function | Supports network address translation |
| Industrial protocols | Supports environmental protection 212 protocol, supports MQTT, |

| | |
|--|---|
| Network Security | |
| Firewall | Full-state packet inspection (SPI), prevent denial of service (DoS) attacks, filter multicast Ping packets, access control lists (ACL), URL filtering, port mapping, virtual IP mapping, IP-MAC binding |
| Data Security | IPsec VPN/L2TP/PPTP/GRE /OPEN VPN/CA certificate |
| Reliability | |
| Backup function | Supports wired and wireless backup |
| Online link detection | Sends heartbeat packets for detection and automatically reconnects when disconnected |
| Built-in watchdog | Device self-checking technology, device fault self-repair |
| WLAN (optional) | |
| Protocol standards | IEEE 802.11b/g/n |
| Rate | Up to 144Mbps |
| Safety features | Open system, shared key, WPA/WPA2 authentication, WEP/TKIP/AES encryption |
| Operating modes | AP, Client operating modes |
| Transmission distance | 100m (actual transmission distance depends on the environment) |
| Intelligent Features | |
| Integrated DTU function | Supports TCP, UDP transparent transmission mode, TCP Server mode, supports Modbus RTU to Modbus TCP bridge, supports DCUDP, DCTCP mode |
| Network Management | |
| QoS management | Supports bandwidth limitation, IP throttling |
| Configuration methods | Supports telnet, web, SSH, and console configuration methods |
| Upgrade methods | Supports web upgrade, FOTA |
| Logging functionality | Supports local system logs, remote logs, serial port output logs |
| Network management functionality | Supports batch management on the Star Device Manager (Star Cloud) platform |
| Simple Network Management Protocol(Optional) | Supports SNMP v1/v2/v3, Supports SNMP TRAP Functionality |
| Traffic management | Supports traffic threshold setting, traffic statistics, and traffic alert functionality |
| Maintenance Tools | Ping, route tracing |
| Status Inquiry | System status, modem status, network connection status, route status |

Product Interfaces



Product Dimensions

单位:mm
unit:mm

